Listen360 Integration Update: IT Information

Listen360 is scheduled to undergo system maintenance beginning the evening of **Friday, February 1st** and ending no later than **Sunday, February 3rd.**

The Systino.net domain is being retired and IP addresses for the Listen360 servers will be changing as part of this upgrade.

If you haven't already done so, please review the below items no later than 1/31/2019 to avoid potential service interruption:

1. The IP addresses for the Listen360 servers will be changing. If you are already using the listen360.com domain for whitelisting, no action is required. However, **if you have whitelisted specific Listen360 IP addresses**, these should be updated to use the listen360.com domain in the following places:

    a. Whitelisting of the Listen360 FTP server. The current IP address for the Listen360 FTP server is 72.3.202.66. If you have this IP address whitelisted, it will need to be updated to: files.listen360.com.

    b. Whitelisting for SSO (single sign on). The current IP address for the Listen360 application is 104.239.245.156. If you have this IP address whitelisted, it will need to be updated to app.listen360.com.

2. *Systino.net* is being retired. If you are already using *app.listen360.com* to log into the Listen360 application and for API calls, no action is required. **If you are still using the *Systino.net* domain**, all references to this should be updated to use *app.listen360.com*. Places where this is most likely used are:

    a. Bookmarks in your browser
    b. Programs or scripts that make calls to the Listen360 API

Need Assistance? Contact support@listen360.com